

SCS On-Site Equipment Maintenance Agreement

Definitions of On-Site Equipment Maintenance

1. Central Control Unit Including:
Internal components plus, associated external equipment to include, cabling installed by us, distribution boxes, termination points, telephone sockets, voicemail, system telephones and associated peripheral equipment including, bells, answer phones, door phones and operator consoles.
2. 'Agreement': this document once signed by the user.
The 'Company': **Sprint Limited, Europa House, Southwick, Brighton, BN42 4FJ.**
The 'User': The Company named overleaf.
The "Equipment" includes accessories, tools, fittings and additions, replacement and any renewals made to the equipment.
3. This 'Agreement' shall come into force when signed by both the 'User' and the 'Company' and shall be for a period of one year and after this period, shall renew from year to year unless written notice of termination is given by the 'User' 1 month prior to the anniversary of commencement.
4. The 'User' shall pay to the 'Company' an On-Site Maintenance fee yearly by invoice.
In the event of any fee being unpaid by the commission date or anniversary thereof; all work will become chargeable including time, travel, labour and materials.
5. The 'Company' agrees subject to its receiving adequate notice from the 'User' to execute repairs and replacements made necessary by fair wear and tear as contracted above. All other repairs, replacements, additions, removals, reinstallation, software and programming will be charged at the 'Company' current rates. Any repairs made necessary due to accidental damage, neglect, misuse, acts of god, abnormal electrical stress or poor ventilation causing overheating will be chargeable. Service will be provided during the hours 09.00 and 17.00 Monday to Friday, excluding public holidays.
6. The 'Company' will charge for inspections and repairs necessitated by reasons other than fair wear and tear i.e. Programming, additional work, re-installations etc. Any alterations and additions to the 'Equipment' may only be carried out by the 'Company', unless the 'Company' is unable to commence with a written request within 14 days. The 'User' must request the 'Company' to transfer the 'Equipment' to any other locations within the UK at reasonable cost prevailing at the time of request.
7. The 'Company' shall not be liable or responsible for:
A. Any delay in execution of repairs or replacement nor for any consequential damage including the loss of profits arising by reason of the 'Equipment' being out of order from any cause.
B. Any loss to the User through fraudulent activity, including Phone Hacking. It is the responsibility of the 'User' to ensure they have adequate security measures in place to prevent this.
8. The 'User' shall permit the 'Company' to have all necessary access to the 'Equipment' for the purpose of servicing, and will permit the reasonable use of facilities such as electricity and telephone without charge to the 'Company'.
9. The 'Company' may reasonably adjust the maintenance fee on the anniversary of each year of the contractual term.
10. No oral representation or arrangements are recognised by the 'Company' and the conditions of this 'Agreement' shall be modified only by a supplementary written agreement signed by the 'Company'.

Authorisation: I hereby authorise Sprint Ltd t/a SCS to maintain the 'Equipment' listed overleaf

SIGNED.....POSITION.....

NAME.....DATE.....