



On-Site Equipment Maintenance Agreement

1. Definitions of On-Site Maintenance.
2. Central Control Unit:
Including associated internal components plus, associated external equipment to include, cabling, distribution boxes, termination points, telephone sockets, System Telephones and associated peripheral equipment including, bells answer phones, door phones and operator consoles.

'Agreement': this document once signed by the user. The 'Company': **Sprint Limited, St Josephs Close, Hove, East Sussex, BN3 7ES** 'User': Company and signature name written or printed overleaf. "Equipment" includes accessories, tools, fittings and additions, replacement and renewals made to the equipment.
3. (a) This 'Agreement' shall come into force when signed by both the 'User' and the 'Company'.
(b) The 'Agreement' shall be for a period of one year and after this period, shall renew from year to year unless Written notice of termination is given by recorded delivery by either party 1 month prior to the anniversary of commencement.
4. (a) The 'User' shall pay to the 'Company' an on-site maintenance fee annually by invoice, the sum shown overleaf.
(b) Subsequent Maintenance will become payable on each anniversary after year one.
(c) In the event of any fee being unpaid by the commission date or anniversary thereof; all work will become chargeable including time, travel, labour and materials.
5. The 'Company' agrees subject to its receiving adequate notice from the 'User' to execute repairs and replacements made necessary by fair wear and tear as contracted above. All other repairs, replacements, additions, removals, reinstallation and programming will be charged at the 'Company' current rates. Any repairs made necessary due to accidental damage, neglect, misuse, or abnormal electrical stress will be chargeable. Service will be provided during the hours 09.00 and 17.00 Monday to Friday, excluding public holidays.
6. (a) The 'Company' will charge for inspections and repairs necessitated by reasons other than fair wear and tear i.e. Programming, additions, re-installations etc. Any alterations and additions to the 'Equipment' may only be carried out by the 'Company', unless the 'Company' is unable to commence with the written request within 14 days. The 'User' must request the 'Company' to transfer the 'Equipment' to any other locations within the UK at reasonable cost prevailing at the time of request.
(b) Any alterations and additions to the 'Equipment' not carried out by the 'Company' must be completed to quality standard **ISO 9002 (BS6701)** and notified to the 'Company' in order to adjust the Maintenance costing.
(c) The 'Company' shall not be liable or responsible for any delay in execution of repairs or replacement nor for any consequential damage including the loss of profits arising by reason of the 'Equipment' being out of order from any cause.
7. The 'User' shall permit the 'Company' to have all necessary access to the 'Equipment' for the purpose of servicing, and will permit the reasonable use of facilities such as electricity and telephone without charge to the 'Company'.
8. The 'Company' may reasonably adjust the maintenance fee on the anniversary of each year of the contractual term.
9. No oral representation or arrangements are recognised by the 'Company' and the conditions of this 'Agreement' shall be modified only by a supplementary written agreement signed by the 'Company'.

Authorisation: I, the undersigned, hereby authorise Sprint Ltd to maintain the 'Equipment' listed overleaf.

SIGNED.....

DATED

PRINT NAME.....